Boosting Tax Auditor’s Interviewing, Negotiating and Investigating Skills

June 10–June 12, 2014

Workshop Report

June 11, 2014
As success in adopting more complex approaches to compliance requires greatly enhanced audit skills, the workshop addressed the role of the tax audit within the compliance risk management process. The learning event has been designed to help tax auditors to improve their knowledge of the overall audit process and to learn how to conduct tax audits in an effective and efficient manner. The workshop also addressed questions of how to effectively evaluate risk, assess sufficiency of controls, and identify process improvement opportunities. A question of how to develop awareness and acceptance among those being audited in order to create a more favourable environment for voluntary tax compliance was also explored.

**Topics covered:**

- Basic principles of compliance behaviour
- Principles of compliance management – new types of supervision
- Tax audit criteria and audit techniques
- Typology of businesses as points of contact for the audit
- Risk assessment
- Evaluation of audit
- Communicating audit findings to taxpayers

**Lecturers:**

- Sytse van der Wal and Adrie van Braak both from the Ministry of finance, the Netherlands.

**Participants:**

There were 21 participants from Armenia, Croatia, Georgia, Macedonia, Moldova, Slovenia and Ukraine.
Evaluation:

**Overall satisfaction with this workshop.**

No. of all responses: 21  Average mark: 4.67

**The workshop met my expectations.**

No. of all responses: 21, Average mark: 4.52

**Selected Participants’ Comments:**

- *So many new ideas! So many interesting facts! So many new skills! Very comprehensive and friendly teaching manner! Thank you!*
- *The lecturers had high theoretical and practical skills. Ability to deliver information in an informal and easy way. Very good professionals, and very nice and kind, too.*
- *The workshop was very useful for me and we shared a lot of information and experience with other participants.*
- *It was nice to meet tax auditors from different countries and discuss process of auditing and other topics.*
- *Excellent teachers, wonderful organization. I will visit Slovenia for sure again! Thank you!*