The workshop covered the basic concepts and practices of project management using the European Commission Aid Delivery Methods: Project Cycle Management Guidelines approach. It was designed to give the participants the knowledge and skills they need to contribute effectively either as advisers to project teams developing aid projects and senior managers with responsibility for staff, or as team leaders. This course was a mix of theory on one hand and group and individual exercises, and case studies on the other.

**Topics covered:**
- The context of projects in participants’ organizations
- Success and failure in projects
- Change models and projects
- People in projects including team development and team leadership
- The context of EU aid projects and the Project Cycle Management approach
- Project governance and oversight
- Planning projects
- Managing the Project Cycle Management process, including using the Logical Framework Approach and LOGFRAME MATRIX
- Implementation, monitoring and evaluation

**Lecturer:**
- Brendan McCarron, BSc, MBA, SnrMASQ, MInstRE

**Participants:**
There were 25 participants from Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Romania, Serbia, Slovenia and Turkey.
Evaluation:

**Overall satisfaction with the course**

- 5 - very satisfied: 4 responses
- 4 - 3 responses
- 3 - 2 responses
- 2 - 1 response
- 1 - not satisfied: 0 responses

No. of all responses: 24, Average mark: **4.45**

**The workshop met my expectations**

- 5 - very much: 15 responses
- 4 - 4 responses
- 3 - 3 responses
- 2 - 2 responses
- 1 - not at all: 0 responses

No. of all responses: 24, Average mark: **4.50**

**Selected Participants’ Comments:**

- This was one of the best trainings – definitely the best PCM training that I participated in.
- This was the best workshop I participated. Trainer is great. Knowledge I have gained will be used in the preparation of project fiches for my institution. Also, I will try to transfer it to my colleagues.
- I will use the knowledge in writing new projects.
- Congratulations for the way you organized this course and the trainer!