

Planning and Leading Organizational Change

November 17–19, 2015

Workshop Report



November 20, 2015



Change and reforms are certainties as organizations are constantly improving their infrastructures and as national priorities evolve. This trend is likely to keep on accelerating and this workshop looks at how leaders, managers, and professionals can take a systematic approach to preparing themselves, their colleagues and their organizations for change.

The aim of the workshop was to give participants the knowledge and tools that they need to plan and lead effective change in their organizations.

Topics covered:

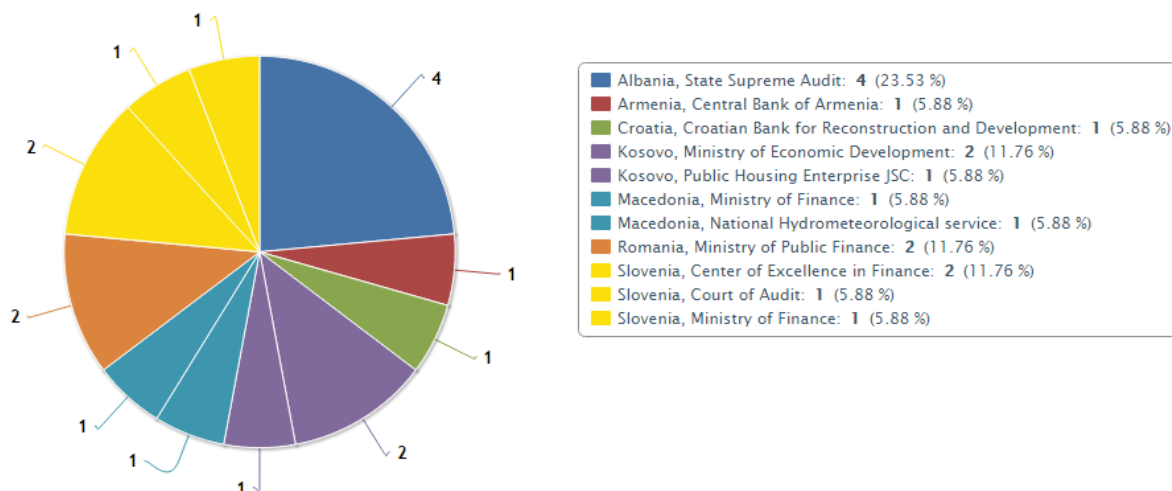
- The pressures to change and how they show themselves
- Personal and organizational readiness to change
- Culture and how it influences change
- Behavioural economics and “Nudge” as tools for bringing about change
- Risk management and decision-making
- Models of behavioural change and how to use the models to effect change
- Understanding stakeholders in change
- The critical importance of good communication
- “Resistance to change”

Lecturer:

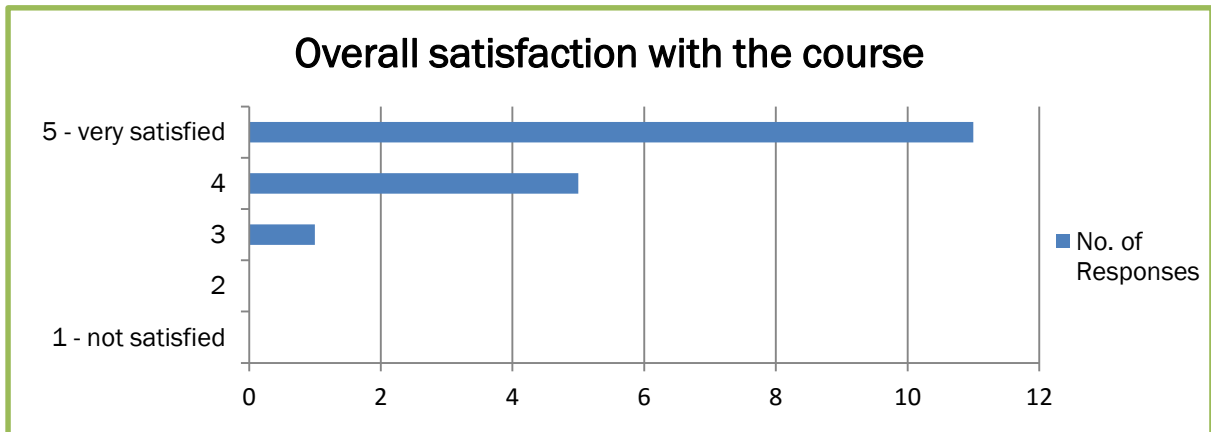
- Brendan McCarron, BSc, MBA, SnrMASQ, MInstRE

Participants:

There were 17 participants from Albania, Armenia, Croatia, Kosovo, Macedonia, Romania, and Slovenia.



Evaluation:



No. of all responses: 17, Average mark: **4.73**



No. of all responses: 17, Average mark: **4.62**

Selected Participants' Comments:

- *Lecturer was providing practical examples, and he was easy to understand.*
- *Workshop was very useful to me and I will try to bring lessons learnt to my organization.*
- *I will try to make a presentation to my colleagues and explain the idea of changing the structure of organization.*